

## Situational Awareness On The Move

ENGAGE Mobile is a state-of-the-art emergency response application that enhances public safety operations by integrating directly with ENGAGE IMS/CAD. Designed for first responders, law enforcement, fire departments, and EMS, it provides real-time situational awareness, seamless communication, and optimized task management. ENGAGE Mobile is the ultimate mobile solution for emergency services looking to modernize their field operations.

### Why Choose ENGAGE Mobile?

- ◆ Faster Response Times – Real-time data synchronization reduces delays in dispatch-to-field communication.
- ◆ Enhanced Situational Awareness – Live mapping and tracking provide up-to-date incident location and status.
- ◆ Operational Efficiency – Task automation and workflow management optimize emergency response actions.
- ◆ Seamless Integration – Designed to work with ENGAGE IMS/CAD, ensuring continuity in public safety operations.
- ◆ Reliable & Secure – Built on a secure infrastructure to protect sensitive emergency response data.



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# ENGAGE® MOBILE

Next-Generation Public Safety  
Response Application





# The Challenge

Effective emergency response requires **real-time communication, rapid information sharing, and precise coordination** between dispatch centers and field responders. Traditional systems often rely on outdated infrastructure, leading to **delays, miscommunication, and a lack of situational awareness**. First responders frequently struggle with **limited access to mission-critical data** while on the move, increasing response times and reducing operational efficiency.

Many public safety agencies still rely on **paper-based processes, manual data entry, and fragmented systems**, making it difficult to maintain accurate, up-to-date incident information. These inefficiencies can cause **delayed dispatching, errors in resource allocation, and reduced coordination between multiple response units**.

Additionally, the increasing adoption of **mobile devices** presents new challenges in integrating and managing real-time data streams. First responders need a **centralized, secure, and intuitive** mobile solution that provides instant access to **offline / online maps, multimedia reports, GPS tracking, and automated workflows**.

Without a modern, mobile-friendly solution, emergency teams may face **critical information gaps, delayed decision-making, and compromised responder safety**—all of which can negatively impact public safety outcomes.



## The Solution

ENGAGE Mobile directly integrates with **ENGAGE IMS/CAD**, providing first responders with a **secure and real-time link** to dispatch operations. The app enables field personnel to receive mission-critical data, update incident statuses, and communicate efficiently through **text, voice, and multimedia sharing**.

With **GPS tracking** ENGAGE Mobile ensures accurate location updates, improving coordination and resource allocation.

Supporting **both offline and online maps**, ensures uninterrupted access to geospatial data even in areas with poor connectivity.

First responders can **monitor nearby resources in real-time**, allowing for **dynamic situational awareness and faster deployment decisions**. The ability to **exchange multimedia messages with control centers** enhances the accuracy of incident reporting, enabling command centers to make more informed decisions.

By combining **high-performance mobile capabilities with seamless CAD integration**, ENGAGE Mobile empowers emergency teams to make **faster, smarter, and data-driven decisions**, enhancing the overall effectiveness of public safety response.

## Bringing Public Safety to the Next Level.

ENGAGE Mobile is a powerful, integrated mobile application designed to work seamlessly with ENGAGE IMS/CAD, our advanced Computer-Aided Dispatch (CAD) software for public safety response. This next-generation solution empowers first responders with real-time situational awareness, enhanced communication, and seamless data exchange between the field and the command center.

- ✓ **Seamless CAD Integration** – Directly syncs with ENGAGE IMS/CAD, ensuring real-time updates between dispatch centers and field units.
- ✓ **Real-Time Incident Management** – Receive and update incident details, unit statuses, and mission-critical information on the go.
- ✓ **Offline & Online Maps** – Supports high-performance mapping capabilities, enabling navigation and tracking in any environment.
- ✓ **Nearby Resource Monitoring** – Allows field personnel to track the locations of nearby units and assets for improved coordination.
- ✓ **Multi-Channel Communication** – Secure text, and multimedia sharing for improved collaboration between field units and command centers.
- ✓ **Status Updates** – Enables field responders to provide real-time status updates to dispatchers, improving operational awareness.
- ✓ **Secure & Compliant** – Built with end-to-end encryption and compliant with public safety standards for secure data transmission.
- ✓ **User-Friendly Interface** – Intuitive design optimized for fast-paced emergency response environments.