

Situational Awareness On The Move

ENGAGE Mobile is a state-of-the-art emergency response application that enhances public safety operations by integrating directly with ENGAGE IMS/CAD. Designed for first responders, law enforcement, fire departments, and EMS, it provides real-time situational awareness, seamless communication, and optimized task management. ENGAGE Mobile is the ultimate mobile solution for emergency services looking to modernize their field operations.

Why Choose ENGAGE Mobile?

- ◆ Faster Response Times – Real-time data synchronization reduces delays in dispatch-to-field communication.
- ◆ Enhanced Situational Awareness – Live mapping and tracking provide up-to-date incident location and status.
- ◆ Operational Efficiency – Task automation and workflow management optimize emergency response actions.
- ◆ Seamless Integration – Designed to work with ENGAGE IMS/CAD, ensuring continuity in public safety operations.
- ◆ Reliable & Secure – Built on a secure infrastructure to protect sensitive emergency response data.



Satways Ltd

HQ: 15, Megalou Konstantinou Str., Irakleio, Attica, 14122, Greece
Irakleio Branch: 6, Thermopylon Str., Irakleio, Attica, 14122, Greece
Patras Branch: 2, Papadiamantopoulou Str., Patra, 26225, Greece
Volos Branch: 56, Topali Str., Volos, 38221, Greece

Tel: +30 210 6840036
Fax: +30 210 6840037

web: www.satways.net
Email: info@satways.net



ENGAGE® MOBILE

Next-Generation Public Safety
Response Application

The Challenge

Effective emergency response requires **real-time communication**, **rapid information sharing**, and **precise coordination** between dispatch centers and field responders. Traditional systems often rely on outdated infrastructure, leading to **delays**, **miscommunication**, and a lack of **situational awareness**. First responders frequently struggle with **limited access to mission-critical data** while on the move, increasing response times and reducing operational efficiency.

Many public safety agencies still rely on **paper-based processes**, **manual data entry**, and **fragmented systems**, making it difficult to maintain accurate, up-to-date incident information. These inefficiencies can cause **delayed dispatching**, **errors in resource allocation**, and reduced **coordination between multiple response units**.

Additionally, the increasing adoption of **mobile devices** presents new challenges in integrating and managing real-time data streams. First responders need a **centralized, secure, and intuitive** mobile solution that provides instant access to **offline / online maps**, **multimedia reports**, **GPS tracking**, and **automated workflows**.

Without a modern, mobile-friendly solution, emergency teams may face **critical information gaps**, **delayed decision-making**, and **compromised responder safety**—all of which can negatively impact public safety outcomes.



The Solution

ENGAGE Mobile directly integrates with **ENGAGE IMS/CAD**, providing first responders with a **secure** and **real-time link** to dispatch operations. The app enables field personnel to receive mission-critical data, update incident statuses, and communicate efficiently through **text, voice, and multimedia sharing**.

With **GPS tracking** ENGAGE Mobile ensures accurate location updates, improving coordination and resource allocation.

Supporting **both offline and online maps**, ensures uninterrupted access to geospatial data even in areas with poor connectivity.

First responders can **monitor nearby resources** in **real-time**, allowing for **dynamic situational awareness** and **faster deployment decisions**. The ability to **exchange multimedia messages with control centers** enhances the accuracy of incident reporting, enabling command centers to make more informed decisions.

By combining **high-performance mobile capabilities** with **seamless CAD integration**, ENGAGE Mobile empowers emergency teams to make **faster, smarter, and data-driven decisions**, enhancing the overall effectiveness of public safety response.



Bringing Public Safety to the Next Level.

ENGAGE Mobile is a powerful, integrated mobile application designed to work seamlessly with **ENGAGE IMS/CAD**, our advanced Computer-Aided Dispatch (CAD) software for public safety response. This next-generation solution empowers first responders with real-time situational awareness, enhanced communication, and seamless data exchange between the field and the command center.

- Seamless CAD Integration** – Directly syncs with ENGAGE IMS/CAD, ensuring real-time updates between dispatch centers and field units.
- Real-Time Incident Management** – Receive and update incident details, unit statuses, and mission-critical information on the go.
- Offline & Online Maps** – Supports high-performance mapping capabilities, enabling navigation and tracking in any environment.
- Nearby Resource Monitoring** – Allows field personnel to track the locations of nearby units and assets for improved coordination.
- Multi-Channel Communication** – Secure text, and multimedia sharing for improved collaboration between field units and command centers.
- Status Updates** – Enables field responders to provide real-time status updates to dispatchers, improving operational awareness.
- Secure & Compliant** – Built with end-to-end encryption and compliant with public safety standards for secure data transmission.
- User-Friendly Interface** – Intuitive design optimized for fast-paced emergency response environments.